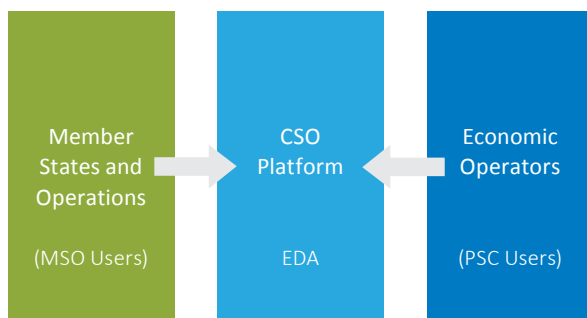




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## CONTRACTOR SUPPORT TO OPERATIONS PLATFORM

The Contractor Support to Operations (CSO) Platform serves as a forum for interaction between experts from EU Member States and Operations (MSO Users) and potential or actual contractors, suppliers or service providers from companies (PSC Users) to exchange information.



CSO Platform concept

The first version of the platform was launched in 2009 as Third Party Logistics Support (TPLS) and then replaced by the EU Contractor Support to Operations (CSO) Platform in 2013. It has been recently refurbished and improved, offering a simple, modern and user-friendly look and feel. The main features of the platform are: a company database and an area where national authorities can advertise business opportunities.



CSO Platform main page

The Agency is not automatically involved in a possible contracting process.

### Company database

Registered economic operators will be admitted to a dedicated database which offers multiple search options to support both governmental authorities and registered economic operators in the identification of the most appropriate solutions for their needs. The catalogue categories to choose from include, for example: cargo, energy, IT, logistic, medical, personnel, security, special units or water.

Search companies

Search by country of delivery

Search by services

Filter by keywords (select one or more keywords)

CSO Platform Company database

Registered companies in the platform will be able to promote their company's achievements by providing details and commercial material. They will have to specify their field of services upon registration and provide a link for their website and

contact point. Other functions to present themselves such as place for photos or other details (countries where services are delivered, number of employees, references, testimonials, etc.) are available too. They will be able to browse through different calls for tenders and business opportunities initiated by members of the EU and missions, for which automated email notifications can be set.



The platform's Administration Cell regularly monitors if information provided in the company database is accurate, comprehensive and up to date.

## Business opportunities

This section of the platform is aimed at governmental authorities to advertise their business opportunities, including contract notices, calls for expression of interest, prior information notices, etc. When making use of this service, contracting authorities need to ensure that the advertisement contains the necessary information on the applicable tender procedures and on where and how to obtain the official documentation for the business opportunity.

In addition, experts from EU Member States and Operations will be able to keep contact with private companies registered in the database, in order to find as many options as possible with sufficient details to cover their needs.



They can use filters and filters for matchmaking (for example: company size, country of origin, country of delivery, years of experience, type of services provided, etc.). On top of that, they will be able to download a printable version of the profile of the companies they are interested in.

To register in the CSO Platform, go to <http://cso.eda.europa.eu>  
For additional information, contact us at [cso@eda.europa.eu](mailto:cso@eda.europa.eu)